PacStates
Integrated Business Technology
One Company, One Call

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PacStates represents leading VoIP providers with a history of excellent implementations. UCaaS (*Unified Communications as a Service*) may be in the cloud**, but remember it is still a phone system** that requires multiple layers of details, planning, monitoring, implementation, programming, and trouble shooting.

Like a building structure, a successful UCaaS phone system consists of multiple detailed segments, including but not limited to:

- *Pre-Planning*
  What do you have and where is it you need to go?

- *Building Basics*
  Specific details, counts, etc

- *Architectural Design*
  The who, what, when, and where for efficient call flow.

- *Infrastructure*
  Can you support VoIP?

- *Porting and Cancelation Processes*
  What to do with your numbers, what could possible to wrong?

- *Phone System programming information*
  Call flow programming considerations.

- *System Programming Calls*
  Programming your phone system.

- *Physical implementation*
  Plugging it all in and having it work.

- *End User Training*
  Training to actually realize the efficiencies and benefits

- *Cutover and first day live*
  Hold your hand

Our goal is to exceed your expectations and verify you are 100% satisfied with the products, services, and value that PacStates has delivered as your business partner.